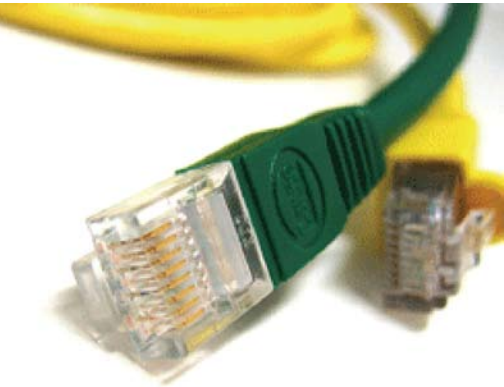


Northwestern Telecom Dispatches Results with Agilis



SmartWORKS combines the power of SmartDISPATCH and SmartLOCATE with the intelligence of dynamic route optimization to maximize operational efficiency throughout the entire day.

Challenge

A large telecommunications provider serving the northwestern United States needed a way to accurately track their drivers in real-time in order to cut down on mileage expenses and time wasted on dead truck rolls. They needed minute by minute updates on where their drivers were at all times and work order management with work order status updates. With drivers all across the region, Agilis Systems' **SmartWORKS** was the only solution with the ability to provide them exactly that, straight out of the box.

Solution

The telecom paired Agilis Systems' **SmartWORKS** solution including **SmartDISPATCH** and **SmartLOCATE** with the black boxes already in their trucks. They now have the ability to tie work orders to job locations using Agilis Systems' **SmartDISPATCH**. Using **SmartLOCATE**, the company is able to track each driver minute by minute, as well as generate extremely accurate mileage and vehicle usage reports at the push of a button. Soon after first deploying in their headquarter state, the company deployed Agilis' **SmartWORKS** solution across all their markets.

Results

Agilis Systems' simple and flexible **SmartWORKS** solution allowed this telecommunications company to accurately track and record the mileage and routes of every driver, giving them detailed data on driver and route efficiency. Now, at any given time the company can locate the nearest driver to a new job in near real-time, assign work orders, and re-route them for timely repairs or upgrades for their customers, increasing customer satisfaction and reducing driving expenses.



This telecommunications company is an integrated service provider serving the northwestern United States with a best-in-class carrier network and dedicated local customer service and technical staffs.



About Agilis Systems

Agilis Systems, LLC is a management software solutions company dedicated to providing flexible and powerful applications that enable customers to improve their mobile operational efficiencies and reduce costs.

Agilis Systems' products allow customers to more effectively communicate, organize, report and manage their operations. The suite of applications assists our customers in the management of mobile personnel and in their day-to-day operations. The modular design can be integrated with existing business applications and can easily scale from small organizations to large enterprises.

Agilis Systems focuses on assisting businesses improve their operations through low-cost, high-value mobile software products that:

- * Provide timely mission critical information.
- * Simplify mobile worker management
- * Enhance flexibility and scalability to meet business needs
- * Improve customer service and satisfaction

Optimize Your Mobile Operations